

Welcome

We are glad you're here

Town of Waynesville

Task Force on Homelessness

August 20, 2020

Agenda

6:00—6:10

Welcome & Introductions

Welcome & Purpose of Meeting

Logistics: Review Task Force Charge, Guiding Principles

Roll Call

6:10—6:15

Approval of Minutes from June 25 & July 23

6:15—7:00

Guest Presenter, Civil Process Sgt. Doug Carver, Haywood County Sheriff's Office

Eviction Overview: Process, Points of Intervention, Experiences, Questions and Answers

7:00—7:30

Work Plan & Process, Communications

12-month Process

Initial Actions:

Key Issue Discussion (i.e. what is rapid response, what involves longer-term planning/action)

Rapid Response Planning

Work Plan & Work Groups

Communications:

<https://www.waynesvillenc.gov/homelessness-task-force>

If you leave home, know your Ws!



WEAR

a cloth covering over
your nose and mouth.



WAIT

6 feet apart. Avoid
close contact.



WASH

your hands or
use hand sanitizer.

@NCDHHS

#StayStrongNC

Meeting Logistics

Meeting Materials:
<https://www.waynesvillenc.gov/task-force-homelessness>

Adhering to NC DHHS COVID-19
Guidelines

Facilities

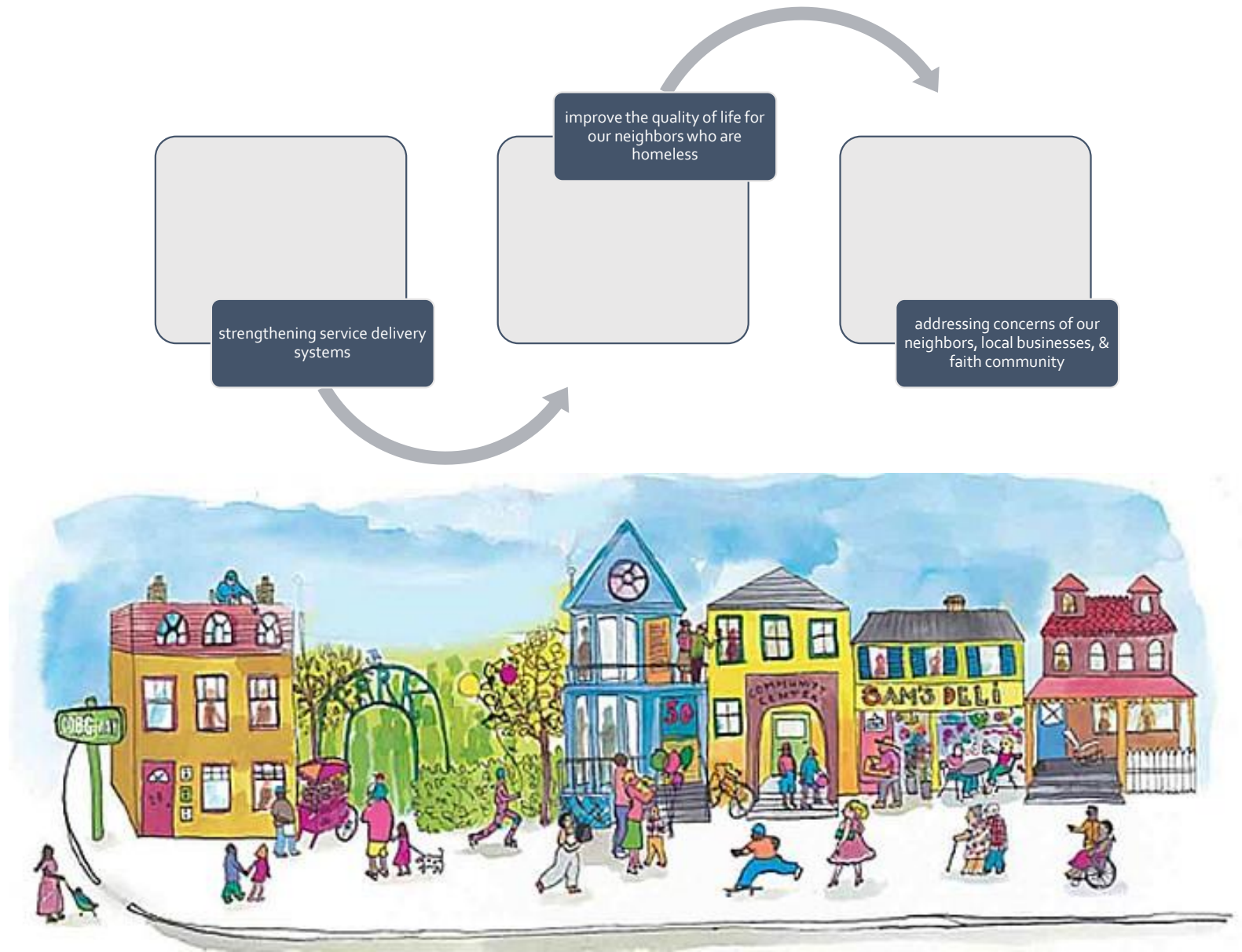
Roll Call

TOW TFH Members		
Police Chief David Adams or appointee	Commissioner Kevin Ensley	Amy Murphy-Nugen (interim Chair)
Juleah Berliner	Keri Guidry	Linda Nulsen
Dale Burris	Bill Guy	Theresa Pierce
Nathan Cartwright	Mandy Haithcox	Joey Reece
Sheriff Greg Christopher or appointee	Laura Howell	Joslyn Schaefer
Bob Cummings	Jon Lynn McDermott	Alderman Anthony Sutton
Patsy Davis	Neese Morris	Brandon Wilson

Charge from Mayor & Aldermen

1. Research the demographics of persons who are homeless in Waynesville and the causes of homelessness;
2. Examine stigmatization, criminalization and discrimination associated with homelessness;
3. Conduct a gap analysis to identify needs, existing community capacity, and additional resources necessary to prevent and respond to temporary and chronic homelessness; and,
4. Developing a collaborative community action plan to fill system gaps and improve existing programs.

Continuum of Community Opportunities



Guiding Principles

Commit to the goals and objectives of the Task Force

Commit to attending Task Force meetings and actively participate on at least one work group

Treat everyone with respect

Practice active listening--listening first to understand

Offer open-minded consideration--including embracing respectful and productive disagreement and dissent as essential to developing sound decisions

Focus on issues and avoid personalizing criticism

Actively engage and also practice self-restraint (i.e. share speaking time)

Reflect an asset-based, solution-focused, data-informed approach to decision-making

Expect the process to be messy & uncomfortable at times

Remember that we are all neighbors

Remember that all discussions center on fellow human beings; refrain from the dehumanization of any individual or group.

Share responsibility to hold the Task Force to the above principles.

Decision- Making Process

A quorum of the Task Force consists of 11 members.

A quorum of the Task Force must be present for any vote to be called.

When a decision needs to be voted on, then only present Task Force members present for the meeting may vote.

A simple majority vote is required to pass a vote.

The Task Force will follow Robert's Rules of Order.

For the first three months, the Task Force will meet twice a month and then revisit meeting frequency.

For the first three months, the Task Force meetings will last 90 minutes and then revisit meeting duration.

Key Issue Discussion

Rapid Response & Long-term Planning & Action

Rapid Response & Long-term What does that mean?

Rapid Response: Immediate opportunity that is meaningful and attained within next 3 months

Long-term Planning & Action: Opportunity that is meaningful, more complex, likely take next 4-12 months to attain

“Meaningful”: Outcomes Change

KABBE Change Model

**KNOWLEDGE
ATTITUDE
BELIEFS
BEHAVIOR
ENVIRONMENT**



Key Issues: Brainstorming Activity

Survey Feedback

Please see Handout

- Brainstorming/Feedback Activity:

1. Using the handout provided, brainstorm (i.e. come up with ideas, initially without filtering them) up to 10 changes you think would benefit our community in:

- strengthening service delivery systems
- improve the quality of life for our neighbors who are homeless
- addressing concerns of our neighbors and local businesses who are impacted by their proximity to homelessness
- If it helps—think in terms of KABBE outcome changes

2. Once you have your list of 10 changes, note whether you think the change is more of a rapid response action (next 3 months) or long-term (4-12 months). Place an “R” (rapid response) or an “L” (long-term) next to each change.

3. Now—prioritize your top rapid response change. Note this number one change by placing a star next to it.

4. Lastly, be prepared to share your number one rapid response change.

****Please keep your worksheet and make sure to leave it on your table so I can log all the brainstormed changes.****

Key Issue Identification

Rapid Response Priorities: Evictions, Access to Mental Health, General Resources

Addressing evictions and other immediate needs—what funds are available to our community? What resources do we know of that can be shared with our neighbors facing eviction now?

Increasing access to mental health and substance use resources—what resources do we know of that can be shared with our neighbors in need now?

General resources for our neighbors experiencing homelessness-- what resources do we know of that can be shared with our neighbors in need now?



Civil Process Sgt.
Doug Carver

Guest Speaker





Working Groups

Social Determinants of Health

Economic Stability	Neighborhood and Physical Environment	Education	Food	Community and Social Context	Health Care System
Employment	Housing	Literacy	Hunger	Social integration	Health coverage
Income	Transportation	Language	Access to healthy options	Support systems	Provider availability
Expenses	Safety	Early childhood education		Community engagement	Provider linguistic and cultural competency
Debt	Parks	Vocational training		Discrimination	Quality of care
Medical bills	Playgrounds	Higher education		Stress	
Support	Walkability				
	Zip code / geography				

Health Outcomes

Mortality, Morbidity, Life Expectancy, Health Care Expenditures, Health Status, Functional Limitations

Proposed Working Groups

Structure: 1-2 TF members on each working group, 3-5 community members invited to join (4-7 total in each working group), TF member takes the lead in convening; each group reports progress at TF meetings

Data Collection Team (separate or integrated??)

Health Team—include physical, mental/behavioral—including substance use

Economic Stability Team—business support, employment/income support

Community & Social Connections Team: homeowner support, 2. support systems, social cohesion

Education Team : prevention, early intervention

Eviction & Foreclosure Mitigation Team

Working Groups: Planning Activity

Survey Feedback

Please see Handout

- Working Group Planning Activity:
 1. Using the handout provided, indicate which working groups you are interested in serving on
 2. Either on your own—or in quiet discussion with the TF member sitting nearest to you, respond to the following questions:
 - For each working group:
 - What do we know about _____ that we need to know? (i.e. known-knowns)
 - What don't we know about _____ that we need to know? (i.e. unknown-knowns)
 - What don't we know that we don't know about _____ that we need to know? (i.e. stretch your thinking here about the "unknown-unknowns")
 - Are these the working groups we need right now? Are we missing any?
- **Please keep your worksheet and make sure to leave it on your table so I can log all the feedback.****

Scheduled Meetings
Through October

September 3

September 24

October 8

October 22



All Meetings: 6:00 to 7:30 PM, Public Services
Building or Zoom Option

Next Steps

Community: Complete brief survey by Friday, August 28:

- <https://www.surveymonkey.com/r/TOWTFHAug20Feedback>

I will send out follow-up email on:

- Rapid Response
- Working Group Follow-up
- Reminder for Next Meeting



Prepare for
Next Meeting

Rapid Response
Planning & Action

Working Groups:
Progress Reports

Thank you!

Questions? Feedback?

Amy Murphy-Nugen

Chair, Task Force on
Homelessness

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