KEY ISSUE ACTIVITY

1. **Use this handout to brainstorm (i.e. come up with ideas, initially without filtering them) up to 10 changes you think would benefit our community in:**
    - **Strengthening service delivery systems**
    - **Improving the quality of life for our neighbors who are homeless**
    - **Addressing concerns of our neighbors and local businesses who are impacted by their proximity to homelessness in our community**
    *If it helps—think in terms of the KABBE outcome changes model

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2. Once you have your list of 10 changes, note whether you think the change is more of a rapid response action (next 3 months) or long-term (4-12 months). Place an "R" (rapid response) or an "L" (long-term) next to each change.

3. Now—prioritize your top rapid response change. Note this number one change by place a star next to it.

4. Lastly, be prepared to share your number one rapid response change.

Please make sure to leave your worksheet on your table so I can collect them and log all of the brainstormed changes.

Survey Feedback: Completing the entire charge of the Task Force is likely to take us a year to achieve--but our work and impact will hopefully begin immediately. I encourage Task Force members to think about possible needs and opportunities concerning our neighbors who are homeless and issues associated with homelessness in our community that we may be able to address within the next three months. Please share any ideas you may have for possible "rapid response, immediate action items" below:

Obtain accurate count of homeless and where they are actually from and if here less than a year, where they came from. Also accurate count if convicted felons included in that group.

establish a low-barrier emergency shelter

Find shelter for those that are currently homeless

Finding housing for the several registered sex offenders that are wandering our neighborhoods.

What help can mental health and substance abuse agencies offer immediately.

We must know WHO the homeless are, by name, why they are homeless, how did they get to this place in their lives, we need to learn about who they are, access their entire situation i.e. mental and physical health, job situation, and what kind of resources and help can the task force offer them to begin working out of this situation, finding accountability partners that will walk with them through this, rehabilitation resources, housing to be offered???, and where can the homeless go...

Are there grants we should be pursuing? How much cross over do we have with county wide affordable housing efforts?

Addressing syringe litter was mentioned at the meeting. I know there is concern about always conflating substance use and homelessness. However, isn't syringe litter what the community and business owners note when they are sharing frustration with the homeless population? Hard to get started without more information. Identifying needs of the homeless population may take longer, but wonder if we do a survey for community members and business owners about the impact of the homeless population and that gives us ideas about where to start for rapid response. It would give us opportunity to offer educational meetings/talks with experts for the community if concerns are based on misinformation, or could help us identify some quicker, simpler tasks that would get more community buy-in for our larger tasks.

1. Gather the needed data. A lot of it is already being compiled by service providers and law enforcement. Would be relatively easy to gather rather quickly. This data then informs the rest of what we do. 2. Identify all service providers and the services they provide. This should also be relatively easy as there are many resource lists/docs floating around. 3. Understand the current municipal, county, state and federal laws around homelessness. There are a lot of assumptions made about what is legal and what is not. 4. Based on data collected and the group's feedback, determine if anyone else needs to be present (either as a member or guest speaker or advisory person, etc) so we can make informed decisions. I feel like we can gather all this data within 2-4 weeks and can then make significant forward movement on action items.

I believe Pathways should be utilized by homeless locals. That's why it's here.

Gaps in service that would keep people off the street

I did like the response/question about whether it's the homeless who are dropping the needles in the neighborhoods. Dirty needles are a hazard, but I would like to know if some of the anger toward the homeless population is misplaced. I feel that identifying gaps in services for the homeless is necessary. We can't figure out to help if we don't know where we are already failing

"Brainstormed" Change Ideas	Rapid Response Action	Top RR	Long-term Action	Uncategorized
Evictions--identify systems that are already in place to assist--work with landloards	X	*		
Immediate needs--currently sheltered low-barrier shelter at local motel	X	*		
Funding to prevent evictions for non-veterans (CAREs funding? Are there current grants?)	X	*		
Increase access to mental health & substance abuse resources	X	*		
Mental health help for those who need it--drug rehab	X	*		
Provide homeless prevention effort to keep people housed	X	*		
Educate the task force & commuity on the local services	x	*		
Provide space for day training (low-barrier_ for people who are homeless to develop skills to get employ	X	*		
Implement a "stand down" for resources and providers--much like the VA conducts	X	*		
Increase support for Haywood Pathways (financial, volunteers)	X	*		
Everyone is a person and has feelings--so help pick them up and not let them down.	X	*		
Know who people who are homeless are, keep a record of them, identify how they became homeless	X	*		
A day shelter (similar to AHOPE in Asheville) and case management services	X			
Inform the public about the success of faith-based and other secular programs	X			
Identify upcoming issues --such as evictions--utilities--domestic violence etc.	X			
Research what works in similar-sized cities in USA	X			
Identify/assist w/ current homeless providers	X			
Education about causes of homelessness & resources for neighbors/local businesses to "de-vilify" home	X			
Education about current housing programs and resources--maybe identify gaps we could address	X			
Connect more folks who are homeless to employment services	X			
Ordinance for loitering/sleeping in public places	X			
Identify veterans and connect them with resources	X			
An initiative to clean-up business areas--remodeling refubishing Frog Level district	X			
Mental health assessment needed				X
Physical health assessment needed				X
Look into a place for individuals that do not want improvement of lifestyle				X
Affordable housing for individuals who need it			X	
Funding for Task Force and Policy to be able to be more visible				X
Make updates to town ordinances to assist enforcement				X
Long-term drug and alcohol rehabilitation in Haywood County			X	
"Low-barrier shelter"/emergency shelter for people struggling with substance use (not eligible for Pathways due to active use)			X	
Urgent housing fund/grant/city funds--pay overdue rent, pay for deposit for rental and/or utility to reduce barrier to getting housing or moving v			X	
More shelter beds in Haywood County			X	
Support restarting Haywood Circles of Hope group or something similar--reducing poverty, increasing connectins w middle class & community so			X	
Town of Waynesville provide financial incentives for employers to hire people who are homeless/substance use struggles/formerly incarcerated			X	
Mentor program--local individuals/families mentor a person/family who is homeless			X	
Homeless shelters receiving more homeless than there is room for--seems like they have vacancies?			X	
Programs that help to get to sobriety and drug-free			X	
Affordable housing--long-term			X	

Referrals to financial educations--managing money			X	
Job training programs and/or trade education			X	
Identify federal programs that can be used by the county/town--e.g. ESG			X	
Educate--what is causing homelessness in community			X	
Obtain data on homelessness			X	
Develop interdepartmental services/organizations/church groups to be able to coordinate services			X	
Grant to help Mountain Mediation to be at every landlord/tenant court hearing				X
Explore using CARES Act money to help with evictions				X
More awareness about resources to prevent homelessness				X
Provide more mental health funding			X	
Provide more beds at substance abuse rehab facilities			X	
Ideas for more housing opportunities--maybe buildings that offer smaller spaces to accommodate more people			X	
Funding for a homeless "program"--case management, counseling, VOC training, etc.			X	
Fund HPC without the "hooks" that prevent their Christian focus.			X	
Expand substance abuse specifc services to the homeless programs--HPC/OD			X	
Begin evidence-based substance abuse prevention (6 prevention strategies) in schools & community			X	
Distinguish between "hand up" and "hand out" homeless			X	
Quick access to substace abuse treatment			X	
A day shelter (similar to AHOPE in Asheville) and case management services				
Court-ordered rehab programs for offenders drug & veteran's courts				X
Set up life skills training--job skills development at the Armory				X
Secure funding to house homeless families at hotels/motels				X
Creating a Continnumm of Care for People who are Homeless (i.e. Low-barrier shelter >>>Pathways>>>>Transitional housing)				X
Need a day shelter where people who are service resistant can go to hang out during day--but provide classes, mail services, shower				X
Educate community so that essential services like Open Door aren't being closed or made to diminish services				X
Obtain statistical info for "baseline"				X
Involve local government/commissioners for funding for needed services				X
Increasing advocacy & education--i.e. nearly all of my clients who are homeless have experienced complex trauma--so as a community, address "ACES" (adverse childh				X
Street outreach				X
Addressing the divisiveness of the community w/ data				X
Have financial buy-in/support from county & municipal governments to be able to provide services sustainably while also showing care for ALL citizens				X
Education and advocacy so that people understand homelessness>>>destigmatization				X
Fluid & unified continuum of care that includes street outreach>>>shelter>>>transitional>>>permanent>>>homeowner--all of supportive services				X
Actual affordable housing for those who are below the median income but above limit to get economic benefits (SNAP, etc.)--maybe add'l income-based housing				X
Access to healthcare that is affordable				X
Transportation more widely available				X
Mental health/Substance use disorder treatment services beyond what we currently have--especially in reference to SUD inpatient treatment				X
Recognition of and reconciliation of racial divisiveness embedded in our systems & processes				X
Understanding of laws surrounding homelessness etc. to understand what LEO can and can't do				X
Education & awareness of ACES (i.e. adverse childhood experiences) & connection to substance use disorder, mental health, public health issues, etc. & how all the cyc				X
Provide all help possible for veterans				X
Provide assistance from local governments to avoid utility shut-offs/or major providers (i.e. Duke, HEMC)				X
Work more towards housing people who are homeless/potential homeless by providing housing				X
Help those who are less fortunate that may not have steady income				X

Avoid potentially just looking at someone who is homeless and downgrading their character				X
Change stereotyping people who are homeless				X
Identify gaps in services in our local area--stop letting people fall through gaps				X
More mental health services				X
More affordable housing options including transitional housing				X
Have people go door-to-door with surveys (include businesses)				X
Gift bags with living essentials, vouchers from local charity organizations for food & clothing, brought directly to Pathways				X
Clarify service delivery--Everything that I found that helped me while I was homeless I had to ask questions everywhere.				X
Credit building and money management classes				X
Create continnuum of care				X
Utilize data system to track--HMIS, Charity Tracker, etc.				X
Develop outreach teams that are in conjuction with law enforcement, first responders				X
Identify appropriate funding to address the top 3 needs of taskforce--support organizations to pursue funding				X
Develop trainings for community in order to educate both people who are homeless and community				X
Tackle both the eviction moratorium and utility assistance needs current and in the near future				X